



RECREATION OFFICER

Vicky
Tai Kok Tsui | 大角咀
6:45- 15:45



"When I first joined JLL in 2014, I worked at the concierge desk for about 5 years. After a short career break, I rejoined the company in 2022 as part of the recreation team at this residential estate. There are over 1800 residents here and it houses many facilities - including a gym, swimming pool, badminton courts, Karaoke and function rooms, just to name a few! Apart from looking after our residents and ensuring that our facilities are working smoothly, I also help to organise events and workshops for our residents. Last Christmas, I organised a huge party that saw over 200 attendees - people were dressed up in costumes and we had games for the kids, Christmas stalls and a big lucky draw. It was great fun and I loved seeing the residents get together as a community and enjoy themselves!"

"I'm really passionate about environmental protection and I try to incorporate this in the work that I do. In my spare time, I research different ways to engage people on this topic and have organised a few workshops to raise environmental awareness with the residents. I've run classes on how to create new products using recycled coffee grounds and also led beach clean-ups. I really appreciate the training and staff development plan provided at JLL, as we can develop our unique talents. Besides, I have a supportive team and they really encourage me to be creative and experiment with my new ideas. With the support from the company and my teammates, I feel empowered to run with projects and am looking forward to planning more events to bring people together."

"I work shifts and we rotate regularly. The evening shift is usually busier, with more events, parties and residents stopping by to chat on their way home. I'm a sociable person and love to interact with people, so a job that focuses on customer service suits me perfectly. I also love kids and enjoy playing with them - so you will sometimes find me in the playroom! Over the years, I've made some really great connections with the residents. I think being happy at work is all about building meaningful relationships. Our residents are very international and in order to communicate with them, I switch language channels frequently from English to Cantonese to Mandarin - so my language skills have also improved massively!"

"最初2014年加入仲量聯行時，我在禮賓接待處工作了大約五年。休息了一段時間後，我2022年重新加入公司，在這個屋苑的會所任職康樂主任。這裡住了超過1800位住客，亦提供很多設施，例如健身室、游泳池、羽毛球場、卡拉OK房以及多用途室等等。除了招待住客和確保設施運作暢順外，我亦會幫忙舉辦不同活動和工作坊供住客參與。去年聖誕，我籌備了一個有超過200人參與的派對，參加者都穿上特別服裝，現場也有給小朋友玩的遊戲、聖誕攤檔和大抽獎。那次真的很好玩，我很高興看到住客聚在一起，開心地過一個晚上！"

"我特別熱衷於保護環境，亦會嘗試在工作當中推廣這方面的資訊。在空餘時間，我會搜集讓人參與環保議題的不同方法，亦舉辦過一些工作坊去提高住客對環保的意識。我舉辦過咖啡渣重生工作坊，亦試過帶領清潔沙灘行動。我很感激仲量聯行提供培訓和發展空間，我們不但能發揮自己獨特的才華，同時又有一個支持我的團隊。他們鼓勵我發揮創意和實驗我的構思。在同事們的支持下，我更有動力去舉辦這些項目，並期待可以舉辦更多活動以凝聚大家。"

"我需要輪班工作，大家也會定期換班。夜班通常比較忙，因為該時段有多些活動和派對，正在回家的住客亦會經過這裡閒聊。我是一個外向的人，熱愛與人交流，所以非常適合做顧客服務。我也喜愛小朋友，享受跟他們玩樂，所以有時候你會在兒童遊戲室內見到我！這些年來，我結識了不少住客，關係亦很好。工作要做得開心，說到底也是要跟周邊的人建立良好的關係。這裡的住客什麼國籍也有，要跟他們溝通，我就要頻頻轉換語言，英文、廣東話到普通話也要講，所以我的語言能力也進步了很多呢！"

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